NORTH NORTHAMPTONSHIRE SHADOW AUTHORITY

SHADOW EXECUTIVE COMMITTEE

3RD FEBRUARY 2021

Report Title	Future Northants Task and Finish Group update Transformation Chair - Cllr Steven North
Report Author	Lisa Hyde, Director of Transformation

1. Purpose of Report

1.1 The purpose of this report is to inform the North Northamptonshire Shadow Executive of progress made by the Transformation Task and Finish Group and to make recommendations as listed below.

2 Executive Summary

2.1 This report provides a summary of the work undertaken by the Task and Finish Group since June 2020 and provides recommendations arising from this.

3. Recommendation

3.1 The Task & Finish Group recommend that the principles for the Transformation programme, as outlined above in 2.6 are noted and endorsed.

4. Background

4.1 The Transformation Task & Finish Group was tasked In June 2020 to undertake a wide review of future transformation activity, post the programme reset and the approval of the revised blueprint, for the functions that will be delivered in North and West Northamptonshire.

4.2 The initial part of that work involved a study and detail around "what has worked well" within the LGR programme, capturing detail around good practice and observing the transformation activity that is being delivered using the Business Rates Retention Pilots investment, with particular reference to the

new Target Operation Model for Adults social care services and the development of locality hubs for connecting communities.

4.3   The Task and Finish Group members were keen to determine the "principles" of transformation early in their deliberations to ensure there was a robust ideology to underpin the proposed transformation of services going forward.

4.4   The Task & Finish Group are now working on a prioritised road map for Year 1 of the new unitary authorities relating to those services that are "hosted" in the North and West but will disaggregate and/or aggregate in the first year. The Transformation Task & Finish Group West are undertaking the same exercise and the two groups will meet in the near future to bring their plan for the first year together.

4.5   The following table show the priorities to be addressed in the blueprint for Years 1-3 and all other aspects of future service transformation.

Years 1 - 3	• Post Vesting day safe & Legal. • Hosted to disaggregation. • Aggregation - Former NCC and D&B services coming together.	• Customer led transformation – co-designed to improve the customer experience. • Prevention & early intervention. • Digital – transforming through technology.
Year 3 onwards		• Public service integration - working together as a system. • Place/growth/regeneration led. • Commercial opportunities.

4.6   The Task & Finish group members are proposing that members endorse the following proposals as key principles for the transformation programme for North Northamptonshire,

That the transformation of services in North Northamptonshire must:

- Ensure there is one stop customer resolution.
- Be co-designed with partners involved in service modelling.
- Always use quality data and information (to support business cases).
- Decision making should be made with and around the residents and may not always be cost cutting.
- Be supported and align with ICT investment.
- Ensure that ICT systems are integrated.
- Use the most appropriate method of communication; digital and face to face.

5.   **Issues and Choices**

5.1   A prioritised road map is being prepared, with recommendations to be brought to a future meeting of the Executive Committee.

6.   Implications (including financial implications)

6.1   **Resources and Financial**

There are no resources or financial implications arising from the proposals.

6.2   **Legal**

There are no legal implications arising from the proposals.

6.3   **Risk**

6.3.1   There are no significant risks arising from the proposed recommendations in this report.

6.4   **Consultation**

6.4.1   The recommendations in this report do not require consultation.

6.5   **Consideration by Overview and Scrutiny**

6.5.1   None.

6.6   **Climate Impact**

6.6.1   None related to the proposals outlined in this report

6.7   **Community Impact**

6.7.1   None related to the proposals outlined in this report

7.   Background Papers

7.1   None.

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